

Annex 5

Impact of road closures in Oxford city on Health Care workers travelling around the city.

Service	Days/week	Hours of operation	Number of staff affected (daily)	Average number of visits daily, per clinician	Activity affected
District Nursing	7 days/week	08.00 – 18.30hrs	Mon-Fri: 30 – 40 Sat-Sun: 10-11	On average 9-14 visits	<p>Accessing patients in their own homes for care delivery is delayed. Insulin administration (over 60 visits each day). Total number of insulins to be seen between 08:00-11:00 (dependant on insulin regime) = 65. Delays in reaching window to administer insulin. This impacts on the patients' blood glucose readings, which in long the term could cause other co-morbidities/avoidable hospital admissions.</p> <p>End of life care – examples where care is delayed was verbalised at meeting 08/02/22. Delays in symptom management for dying patients.</p> <p>Essential urgent response visits eg; blocked catheters, pain management, EOL care, joint visits with other care workers. There is a requirement to reach urgent visits within 2hrs.</p>
Phlebotomy	Mainly Mon-Fri, but some weekends too	08.00 – 16.00hrs	Mon-Fri: 3-6 (Average 4) Sat-Sun: 1-2	On average 14-16 visits per clinician.	Bloods taken for: medication titration i.e INR, diagnostics, pre-treatment bloods i.e, chemo, routine chronic disease management, urgent blood referrals.
Community Therapy Service	7 days/week	08.00 – 20.00hrs	Mon-Fri: 18-20 Sat-Sun: 1-2	5	Staff need to have access these roads to drive to patient's home to undertake assessment visits, deliver

					equipment, carry out rehabilitation programmes or to complete a 2hr response visit.
Dietetic Service	Mon-Fri	09.00 - 17.00hrs	Pre-Covid: 5-9 per day Pre-Covid: up to 15 on Wednesdays. Since Covid: max. 5/day.	Travelling into and away from the office is the main issue.	Activity mainly delivered remotely, staff based at East Oxford HC, use their base.
Hospital at Home South	7 days/week	24 hours	2 -4 (24hours)	1-2 mainly after 6.30 pm	Urgent visits to palliative patients in need of symptom management or urgent response for admission avoidance assessments.
Respiratory service	Mon - Fri	08.30 – 16.30	3-4	3-4	Delayed time getting to visits. (Stress on staff having to work out where is closed when sat nav does not know about it). May reduce time available to review patients due to delays. Current closures have increased traffic on alternative routes and so this is likely to make this even worse, slowing down travel further.
Heart failure team	Mon - Fri	08.00 – 17.00	2	5	Less patients being seen owing to increased travel time due to length of travel, traffic delays and finding alternative routes. Also increased time due to having to walk longer distances, carrying equipment. Patients may have difficulty getting to clinic appointments at East Oxford HC leading to missed/late appointments. Worsening morale for staff and patients.
Health visiting Service	Mon - Fri	08.00 – 17.00	24	3-5	Increase in travel time due to the LTN's means less clients are being visited during a working day. Home visits are an important part of the health visiting service.
Podiatry Service					

Commented [TC1]: @Walters, Emma - Oxfordshire County Council please check or delete?